



Field Notice

November 5, 2007

Mirapoint Field Notice

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End of Sale Notification
End of Support Notification

Platform	Last Sale Date	End of Standard Support Date	End of Extended Support Date
M50, M50N	TBD	TBD	TBD
RG100 Series, RG350	Last Sale Date	End of Standard Support Date	End of Extended Support Date
RG100 (Model D)	January 31, 2008	January 31, 2011	N/A
RG100 (Model C)	April 19, 2007	April 19, 2010	N/A
RG100 (Model B)	January 31, 2006	January 31, 2009	N/A
RG350, RG350N	January 31, 2008	January 31, 2011	N/A
5-series	Last Sale Date	End of Standard Support Date	End of Extended Support Date
M5000	January 31, 2008	January 31, 2011	January 31, 2013
X-55 storage			
M5000s M500			
M5000N DS500			
M5000-NC RG500			
Platform	Last Sale Date	End of Standard Support Date	End of Extended Support Date
X-45 storage	March 30, 2007	March 30, 2010	March 30, 2012
45-series	Last Sale Date	End of Standard Support Date	End of Extended Support Date
M4500	January 31, 2006	January 31, 2009	January 31, 2011
M4500S MD450			
M4500N RG450			
M4500-NC DS450			
M450 RG300			
4-series	Last Sale Date	End of Standard Support Date	End of Extended Support Date
M4000 M400	January 31, 2004	January 31, 2007	January 31, 2009
M4000S MD400			
M4000N DS400			
3-series	Last Sale Date	End of Standard Support Date	End of Extended Support Date
M2500 M300	April 2, 2002	March 31, 2005	March 31, 2006
DS300 MD300			
2-series	Last Sale Date	End of Standard Support Date	End of Extended Support Date
M2000 M200	April 2, 2002	March 31, 2005	March 31, 2006

SP200	ES200	November 10, 2000	May 10, 2002	March 31, 2003
1500-series		Last Sale Date	End of Standard Support Date	End of Extended Support Date
M1500	ES1500	January 10, 2001	July 10, 2002	April 30, 2003
SP1500				
1-series		Last Sale Date	End of Standard Support Date	End of Extended Support Date
M1000	M100	October 31, 2000	April 30, 2002	April 30, 2003

Definition of terms:

Last Sale Date:

This is the final date upon which Mirapoint will accept a valid purchase order for the sale of this hardware product.

End of Standard Support Date:

This is the last date through which a standard support contract term can be offered for this product; purchase orders are valid only if they complete on or before this date.

End of Extended Support Date:

This is the last date through which an extended support contract term can be offered for this product; purchase orders are valid only if they complete on or before this date. During extended support, Messaging Operating System (MOS) upgrades are discretionary. After this date, Mirapoint will no longer provide updates to the MOS, telephone or e-mail support, or hardware RMAs for this product.